Team Lead IT Infrastructure

Full Time (40 h/w)
Klosterneuburg (Vienna), Austria
€ 57,400* gross/year

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IST Austria is a growing international institute for conducting frontier research in mathematics, computer science, and the life and physical sciences. We recruit passionate professionals from all over the world and from all fields who support our goals of excellence in research and science management. Located on a beautiful campus on the outskirts of Vienna, we offer numerous opportunities for personal growth in a stable working environment. Get an insight!

Your responsibilities

The CoreIT team provides the basic IT infrastructure (network/servers) to the institute. You will lead a team of dedicated experts to ensure maximum availability for our diverse (research) environment. With your hands-on-mentality, you do not only share expert knowledge with your team members, but also like to solve problems by yourself. Your ability to analyze problems and propose multiple alternative solutions, as well as your flexibility to adapt to a fast changing environment, is very important for the overall success of the team.

- Participate in strategic planning, design, implementation, and operation of IT services, IT systems and networks (approx. ~200 switches and ~300 servers (virt. + phys.), almost entirely on-prem, distributed in different buildings at the growing IST Austria campus)
- Lead the CoreIT team (8 IT experts) as part of the IT unit at IST Austria
- Manage your team's resources and ensure employee development
- Ensure proper documentation of the IT infrastructure as well as lean and compliant processes
- Contribute to new and ongoing IT projects as project leader

Your profile

- Professional experience as a system/network administrator, ideally in a supervisory function
- Experience working within common IT service management, IT security frameworks and IT project management methodologies (waterfall, agile, etc.)
- Profound knowledge of operating systems and respective software environments, including virtual environments (VMware, Containers, Kubernetes, etc.)
- In-depth knowledge of LAN and WAN networking, related protocols and standards
- Experience with scripting and automation of IT infrastructures
- Responsible attitude, understanding the critical importance of IT infrastructure and data
- Stress resistance, strong communication skills and excellent command of English

To submit your application, please e-mail recruiting@ist.ac.at

* This position comes with possible overpayment depending on education, qualification and work experience. IST Austria processes your personal data in accordance with the law. For more information, please refer to www.ist.ac.at/data-protection.